

Resident Consultation Questionnaire Data Analysis (203)

1. The Respondents

Gender Male 58 Female 102 N/A 43

Age Under 16: 0, 16-25: 3, 26-35 5: 36-45: 20, 46-55: 19, 55-65: 27, 66-80: 76, 80+: 46, N/A: 7

How long in Uppingham(years) 0-5 37, 6-10 26, 11-15 26, 16-20 18, 21-25 13, 26+ 57, N/A: 26

In which area of town do you live?

Adderley St 3, Ash Close 4, Ayston Road 7, Bayley Close 3, Beeches 19, Branston Road 5, Brook Close 1, Cedar Close 1, Chestnut Close 2, Farleigh Close 2, Finch Ave 4, Firth Park 1, Firs 14, Gainsborough Road 1, Glaston Road 4, High Street East 6, High Street West 1, Johnson Road 11, Leamington Terrace 1, Leicester Road 8, Lime Tree Avenue 10, London Road 3, North Street East 1, Newtown Road 1, North Street West 4, Poplar Close 2, Quadrant 5, Queens Road 1, Queen Street 2, Seaton Road 1, Shepherds Way 5, Sheilds Yard 1, South View 3, Spring Back Way 7, Station Road 4, Stockerston Crescent 8, Stockerston Road 11, Wheatley Avenue 1, Wilkes Gardens 1, Willow Close 3. West End 2: South 3 Central 2. N/A 24

How many days a week do you visit the town centre?

Once 18, Two 30, Three 23, Four 24, Five 30, Six 29, Seven 38 N/A 11

Do you do a big weekly shop? Yes 195 No 8

If Yes where?

Corby 60 Oakham 42 Uppingham 27 Stamford 17 Aldi 9 Oakham Coop 8 Market Harborough 8 Stamford Waitrose 7 Online 5, Sainsbury's 4 Weekly Market 3 Ocado 2 Kettering 1 Melton 1 Oadby 1

How do you normally travel into town?

On foot 147 Car 40 Cycle 5 Disability Scooter 4 Bus 2 Taxi 1 N/A 4

Do you shop on the internet? Yes 143 No 60

Laptop 49 Tablet 38 PC 36 Smart Phone 10

Are you housebound? Yes 3

Are you a person with a disability? Yes 31

Do you own a Disability Scooter? Yes 4

2. About Uppingham

How do you rate Uppingham as a place to live?

Excellent 119 Good 70 Average 12 Poor 0 2 N/A

How do you rate the shopping experience in Uppingham?

Excellent 23 Good 94 Average 62 Poor 21 N/A 3

Why did you answer the way you did?

Good/Independent Shops x33, Supermarket choice is poor x25, Needs more variety x18, Expensive x10, Too many antique and charity shops x7, Too many boutique/gift shops x3, Too many estate agents x1, No toy shop x1, inadequate parking x1

What is the town centre's best attribute?

Market Place and High Street x57, Friendliness/character/completeness x43, Buildings x23, Flower displays x11, Independent shops x11, Post Office x10, Variety of everyday shops x6, Nortons x5, The Falcon Hotel x4, The Church x3, Compactness x2, Its inhabitants x2, Uppingham School x1, Economy based on the school x1, StitchUpp x1, Boots x1, Safe & quiet x1, Coffee shops x1, surrounding countryside x1.

What in your opinion most requires attention in the town centre?

Parking - especially on Fridays x30, Pavements/disabled access x26, toilets x14, footpath obstructions x14, Do nothing x9, Tod's Piece/children's play area x8, Pedestrianise the centre x7, more signage required for parking x1, alleyways and buses x8, address dangerous traffic in South View x5, Library x3, policing of drug dealers x3, litter and cleanliness x3, High Street parking x1, student folders lying about x1, parking restriction required in Leamington Terrace x1, shops for younger people/ladies x3, complete Skate Park x2, Improve market place x2, Another bank x2, greater diversity of ownership in market place x1, youth facilities x2, make use of Old Constables building x1, remove cameras x1, move garage to Uppingham Gate x1, improve North Street East x1, bus station needs improving x1, Sunday opening x1, bikers x1, cycle paths required x1.

3. Infrastructure

How could the market place be improved?

Protect and conserve x19, Pedestrianise x16, Improve toilets x14, Resurface in stone x1, more outdoor seating x1, No weekend parking x1, No parking on right hand side of high street x13, Improved disabled access x8, clear signage x2, clean up the memorial x2, car free time x2, remove pavement obstructions including smokers x6, reduce speed limit x4, remove drug dealers from market place x5, increase size of parking spaces x2, better supervision of conservation area x2, another bank x4, return it to cobbles x1, more public seating x5, more litter bins x2, earlier opening coffee shop x1, remove all road markings x1, address dog fouling x1, deliveries mornings only x1.

What changes if any are required on North Street East?

Redesign Coop bus stops x19, Better shop fronts x7, Coffee shop x1, Improve garage junction x11, Move pedestrian crossing to Coop x6, remove oval roundabout x4, build car parking at Tod's Piece x1 – underground x3, Improve car park entrances/exits appearance and signage x2, remove old bookmakers shop x2, use pop up shops x1.

What improvement might be made on the main routes into town?

Remove speed bumps x20, remove Stockerston Road speed bumps or repaint x5, reduce lorry numbers/weights x30, Remove Ayston Road parking x15, New shopping zone on Ayston Road x2, relocate garage to Uppingham Gate x8, better support for cyclists x2, Widen Ayston Road x2, Improve traffic lights/ garage junction x9, bus shelter on Leicester Road x2, stop school bus parking x1, Spring Back Way should be one way x6, put roundabout on London Road at UCC x1, Create out of town parking for visitors (with shuttle?) x5, put seating on Ayston Road x2, more frequent verge cutting x1, new welcoming signs at town entrances x1.

What changes do you think would attract more shoppers and visitors to Uppingham?

Re-organise parking x45, decent supermarket (Waitrose, Sainsbury's M&S) x23, greater variety of shops x16, improve Tod's Piece x2, more tea rooms x1, more floral displays x6, tourist info/map x8, cycle shop x1, turn Old Constables building into shops x1, remove aggressive traffic wardens x4, more shops for younger people x4, bring library into town centre x3, promote town more x6, improve bus services x4, create town museum x4, better playground x5, family friendly eating x2, improve Adderley St section of Heritage Trail x2, Sunday opening x1, more events /craft fairs x7, signs to Rutland Water x1, parking for camper vans x1, keep it different from Oakham x1.

4. How do you rate the following aspects of the town centre?

	Excellent	Good	Average	Poor	N/A	Comments
Pavements	9	75	79	37	3	
Footpaths to town	11	88	64	26	14	
Alleyways	6	70	81	35	11	
Roads	12	104	66	8	13	
Street lighting	14	111	52	14	12	
Signage and road markings	12	105	62	10	16	Far too many x2
Disability Access	2	45	65	33	57	Bad outside post office
On Street Parking	5	64	79	36	19	
Off Street Parking	8	60	79	35	21	
Directions to Car Parks	7	66	68	31	31	
Cleanliness	24	111	47	14	7	
Weekly Market	82	96	16	5	3	Get rid of it x1
Public Toilet	11	45	47	54	46	Never use them
Facilities for families/children	0	4	9	6	0	Sample of 19 families

Too High Too low About right N/A

Parking charges 48 3 114 38 should have 30 free mins at coop x1
There should be no charge x1

5. Community Safety

Is the anywhere in town you do not feel safe? Yes 24 No 155 N/A 24

If Yes, where and why?

- a) Town centre and alleyways late at night 10
- b) Churchyard when dark or full of teenagers 3
- c) Tod's Piece when full of teens 3
- d) Where drug dealers are 3
- e) Crossing North Street 3
- f) Near allotments 2
- g) Open Space when dogs not on lead 1
- h) Poor lighting 1
- i) Pig Lane because of poor lighting 2
- j) Junction by Exeter Arms 1
- k) Near C of E 1
- l) Firs apartment block 1
- m) Passing the motor cycles at Sycamores 1
- n) Uppingham School pupils four abreast who do not give way on the pavement 1
- o) Speeding in Orange Street 1
- p) When cycling 1

How would you rate policing in Uppingham? Excellent 10 Good 67 Average 72 Poor 36 N/A 14

Plus four with the following comments a) Non-existent x2

b) Not aware of them

c) Do we have any?

If average or poor what would you like to see improved?

More visible presence 36, Not aware of their presence 3, Night time coverage 2, policing of drug dealers 1, improved response to disturbances 1, remove speed traps 1.

Have you called an ambulance in the last two years? Yes 40 No 160 N/A 3

If yes, what was the response time?

0-10mins 7, 11-20mins 14, 21-30mins 7, 31-45mins 3, 45-60mins 2, Over 1 hour 7 (one of which was 3.5hours)

Were you aware that some Uppingham Firefighters have been trained as paramedics? Yes 53 No 125

6. Public and Commercial Services

What additional public services should be available in the town centre?

Visitor information x20, Improved play area x6, Youth and after school facilities x5, new public toilets with baby changing x8, improve library x7, council services x3, community hub x3, careers advice and job info x3, town centre surgery/walk in health centre x5, transport to surgery x3, improved bus services to Corby/Peterborough/Hopper x7, Exercise equipment on Tod's Piece x1, town map in shops x1, proper police station x2, more waste bins x1, evening litter patrols x1, better road sweeping x1, better winter gritting of pavements x1,

What additional commercial services would you like to see in the town?

Competitive supermarket x31, Waitrose x11, Local Sainsbury x3, M&S x2, Convenience store in high street x1, 30 mins free parking at Coop x1, Shoe Shop x12, reliable cash point x4, station x3, Hambleton Bakery x1, Fresh food outlet x2, shops for younger people x1, sweet shop x1, Wet fish shop x1, Children's clothes shop x4, dry cleaners x3, greengrocers x2, art shop x1, sports shop x1, wine merchant x1, White Goods x3, Computer shop x4, bank/building society x 13, Health shop x1, Sandwich bar x1, independent restaurant x2, another independent pub x1, child friendly restaurant x6, more cafes x1, cinema x1, improved 4G x1, mobile hotspots x1, second market x1, better taxi availability x1,

7. Business Zones

What kind of businesses would you like to see come to Uppingham Gate?

Light industry x5, DIY x5, Start-up units x3, Offices x3, Computer/technology x2, motor supplies x1, to meet local skills needs x9, petrol station x12, cycle repairs and bike rental x3, Aldi x5, Wilco x1, Bon Marche ladies clothes x1, more parking for surgery x1, coach park/pick up point x2, farm shop/restaurant x3, relocate Station Road here x1, Country pursuits x1, accessible car wash x2, ambulance station x1, fast food chain x2, crazy golf/indoor play, drop in centre x1, grocery store x2, Poundland x3, Marks & Spencer x1, Reprographics x1, Furnishing outlet x1.

Should Rutland County Council be encouraged to improve the entrance to Station Road /Spring Back Way?

Yes 104 No 39 N/A 60

Comments:- Traffic calming required x2, SBW should be one way x4, mini-roundabout required x1, reduce speed limit to 20MPH x1.

23.3.2016

Notes

1) The Uppingham Resident Survey is one of a number commissioned to inform the Uppingham Town Centre & Business Zones Plan (UTC&BZ Plan) due to be published in the summer of 2016. Lead Analyst was Margaret J Simpson BA Hons MEd DEM.

2) Queries concerning the survey should be directed to Ron Simpson BEM Lead Officer for the UTC&BZ Plan, Secretary/Director of the Uppingham First Community Partnership and Managing Director of local governance consultants RMJS Associates. E-mail rons@clara.net Tel: 01572 495050 Mobile 07710 328469 c/o The Falcon Hotel, Market Place, Uppingham, Rutland LE15 9PY.

3) **Uppingham First** is the 'all sector' elected Community Partnership for Uppingham. It incorporated as a limited company in January 2009. Its AGM is held in May. The objects for which the company was established are, "To protect and promote the interests of Uppingham Town helping to sustain its vitality and economic viability ensuring it remains an attractive place to live work and play." Its registered office is at The Falcon Hotel, Market Place, Uppingham, Rutland LE15 9PY. The Partnership comprises a board of twelve made up from the three sectors recognised by central government, these being business, local government and civil society. Uppingham First is recognised by Rutland County Council and is active within the county's Local Strategic Partnership, Rutland Together. Uppingham First is host to the internationally recognised Uppingham Webcam www.uppinghamfirst.co.uk and operates the volunteer led Uppingham Hopper www.uppinghamhopper.uk Uppingham First is a My Space and Neighbourhood Planning Community Champion. The Partnership is chaired by international businessman Robert Wills.